

PRODUCT END-OF-LIFE NOTICE

Our Windows CE and Windows Embedded Handheld devices have evolved and served our customers for over a decade. Microsoft has ended the support and it is our time to take this knowledge and apply it. We are not continuing the evolution but starting a revolution for data collection devices. This EOL is a bit different because we are streamlining our product portfolio and providing our flagship Nordic ID HH83 Android device as the best choice for replacement. We realize that a platform discontinuation is unique and the Nordic ID HH83 rises to the challenge.

Nowadays business processes require more processing capacity and flexible hardware and software platforms. The new Nordic ID HH83 is achieving both, thanks to a full redesign of these discontinued Windows mobile devices. Nordic ID HH83 is available in Barcode and RFID + Barcode versions, but the key is the “Future Proof” flexibility the device provides: the latest Android release, the ability to upgrade from Barcode variant to RFID, the NFC read/write capability and so much more is now in your hands. Join the revolution and make the transition to the Nordic ID HH83 as smooth as possible, our sales and technical support teams are ready to help and to answer any questions.

And of course, if there is still some need to purchase Windows devices to make this transition smoother, we will be still delivering those until the end of this year.

EOL TIMELINE

MILESTONE	DEFINITION	TIMEFRAME
EOL (End-Of-Life)	The date when Nordic ID makes a public End-Of-Life (EOL) announcement of a product.	22.08.2019
LTB (Last-time-to-buy)	The last date to order the product (LTB). The product is no longer for sale after this date.	31.10.2019
LPS (Last-possible-shipment)	The last possible date that Nordic ID will ship the affected product. Actual shipping date is dependent on lead-time.	31.12.2019
EOSOF (End-of-software-maintenance)	The last date that Nordic ID may release any final software maintenance releases or bug fixes. After this date Nordic ID will no longer develop, repair, maintain or test the product software.	N/A
EOS (End-of-services-and-support)	The last day to receive service and support for the product. After this date all support services for the product are unavailable and the product becomes obsolete.	31.10.2024

NORDIC ID MORPHIC END OF LIFE

AFFECTED PRODUCTS	
HTB00003-EU HTB00003-RU	Nordic ID Morphic / 2D Imager (WLAN a/b/g/n)
HTB00006-EU HTB00006-RU	Nordic ID Morphic / Laser (WLAN a/b/g/n)
HTB00025-EU HTB00025-RU	Nordic ID Morphic Cross Dipole / UHF RFID (WLAN a/b/g/n), EU
HTB00026-EU HTB00026-RU	Nordic ID Morphic Cross Dipole / UHF RFID / Laser (WLAN a/b/g/n), EU
HTB00027-EU HTB00027-RU	Nordic ID Morphic Cross Dipole / UHF RFID / 2D Imager (WLAN a/b/g/n), EU
HTB00032-EU HTB00032-RU	Nordic ID Morphic Cross Dipole / UHF RFID / Laser (WLAN a/b/g/n / 3G / GPS), EU
HTB00039-US HTB00039-PH HTB00039-AU	Nordic ID Morphic Cross Dipole / UHF RFID / 2D Imager (WLAN a/b/g/n), US
HTB00041-EU HTB00041-RU	Nordic ID Morphic / Laser (WLAN a/b/g/n) [XL battery]
HTB00067-EU HTB00067-RU	Nordic ID Morphic Batch / Laser
HTB00071-EU HTB00071-RU	Nordic ID Morphic Batch / 2D Imager
HTB00073-EU HTB00073-RU	Nordic ID Morphic / Laser (WLAN a/b/g/n / 3G / GPS) [XL battery]
ALTERNATIVE / REPLACEMENT PRODUCTS	
-	No replacement products

NORDIC ID MERLIN END OF LIFE

AFFECTED PRODUCTS	
HTE00003-EU HTE00003-RU	Nordic ID Merlin / 2D Imager (WLAN a/b/g/n)
HTE00007-EU HTE00007-RU	Nordic ID Merlin / Laser (WLAN a/b/g/n)
HTE00050-EU HTE00050-RU	Nordic ID Merlin / UHF RFID (WLAN a/b/g/n), EU
HTE00052-EU HTE00052-RU	Nordic ID Merlin / UHF RFID / 2D Imager (WLAN a/b/g/n), EU
HTE00054-EU HTE00054-RU	Nordic ID Merlin / UHF RFID / Laser (WLAN a/b/g/n), EU
HTE00058-EU HTE00058-RU	Nordic ID Merlin Cross Dipole / UHF RFID / 2D Imager (WLAN a/b/g/n), EU
HTE00060-EU HTE00060-RU	Nordic ID Merlin Cross Dipole / UHF RFID / Laser (WLAN a/b/g/n), EU
HTE00064	Nordic ID Merlin / UHF RFID / 2D Imager (WLAN a/b/g/n), US
HTE00066	Nordic ID Merlin / UHF RFID / Laser (WLAN a/b/g/n), US
HTE00070-US HTE00070-AU HTE00070-KR	Nordic ID Merlin Cross Dipole / UHF RFID / 2D Imager (WLAN a/b/g/n), US
HTE00072-US HTE00072-AU HTE00072-KR	Nordic ID Merlin Cross Dipole / UHF RFID / Laser (WLAN a/b/g/n), US
HTE00077-EU	Nordic ID Merlin Cross Dipole / UHF RFID / 2D Imager (WLAN a/b/g/n / 3G / GPS), EU
HTE00078-EU	Nordic ID Merlin Cross Dipole / UHF RFID / Laser (WLAN a/b/g/n / 3G / GPS), EU
HTE00080-EU	Nordic ID Merlin / UHF RFID / 2D Imager (WLAN a/b/g/n / 3G / GPS), EU
HTE00081-EU	Nordic ID Merlin / UHF RFID / Laser (WLAN a/b/g/n / 3G / GPS), EU
HTE00097-EU HTE00097-RU	Nordic ID Merlin Cross Dipole One / UHF RFID / Laser (WLAN a/b/g/n), EU
HTE00101-EU HTE00101-RU	Nordic ID Merlin Cross Dipole One / UHF RFID (WLAN a/b/g/n), EU
HTE00102-EU HTE00102-RU	Nordic ID Merlin Cross Dipole One / UHF RFID / 2D Imager (WLAN a/b/g/n), EU
HTE00104-EU	Nordic ID Merlin Cross Dipole One / UHF RFID / 2D Imager (WLAN a/b/g/n / 3G / GPS), EU
HTE00105-EU	Nordic ID Merlin Cross Dipole One / UHF RFID / Laser (WLAN a/b/g/n / 3G / GPS), EU
HTE00109	Nordic ID Merlin Cross Dipole One / UHF RFID / 2D Imager (WLAN a/b/g/n)
ALTERNATIVE / REPLACEMENT PRODUCTS	
-	No replacement products

NORDIC ID MEDEA END OF LIFE

AFFECTED PRODUCTS	
HTG00001-EU HTG00001-RU	Nordic ID Medea Cross Dipole / UHF RFID / Laser (WLAN a/b/g/n), EU
HTG00006-EU HTG00006-RU	Nordic ID Medea / UHF RFID / (WLAN a/b/g/n), EU
HTG00010-EU HTG00010-RU	Nordic ID Medea / UHF RFID / 2D Imager (WLAN a/b/g/n), EU
HTG00011-EU	Nordic ID Medea / UHF RFID / 2D Imager (WLAN a/b/g/n / 3G / GPS), EU
HTG00012-EU HTG00012-RU	Nordic ID Medea Cross Dipole / UHF RFID (WLAN a/b/g/n), EU
HTG00015-EU HTG00015-RU	Nordic ID Medea Cross Dipole / UHF RFID / 2D Imager (WLAN a/b/g/n), EU
HTG00016-EU	Nordic ID Medea Cross Dipole / UHF RFID / 2D Imager (WLAN a/b/g/n / 3G / GPS), EU
HTG00017-US	Nordic ID Medea Cross Dipole / UHF RFID / Laser (WLAN a/b/g/n), US
HTG00019-US	Nordic ID Medea Cross Dipole / UHF RFID / 2D Imager (WLAN a/b/g/n), US
HTG00021-EU	Nordic ID Medea / UHF RFID / Adaptive Cross Dipole One / Laser (WLAN a/b/g/n), EU
HTG00022-EU	Nordic ID Medea / UHF RFID / Adaptive Cross Dipole One / Laser (WLAN a/b/g/n / 3G / GPS), EU
HTG00023-EU	Nordic ID Medea / UHF RFID / Adaptive Cross Dipole One / 2D Imager (WLAN a/b/g/n / 3G / GPS), EU
HTG00024	Nordic ID Medea / UHF RFID / Adaptive Cross Dipole One / Laser (WLAN a/b/g/n), US
HTG00025	Nordic ID Medea / UHF RFID / Adaptive Cross Dipole One / 2D Imager (WLAN a/b/g/n), US
HTG00026-EU HTG00026-RU	Nordic ID Medea / UHF RFID / Adaptive Cross Dipole One / 2D Imager (WLAN a/b/g/n), EU
HTG00032-CN	Nordic ID Medea Cross Dipole / China variant / UHF RFID / Laser (WLAN a/b/g/n), US
HTG00033-CN	Nordic ID Medea Cross Dipole / China variant / UHF RFID / 2D Imager (WLAN a/b/g/n), US
HTG00034-KR	Nordic ID Medea Cross Dipole / Korea variant / UHF RFID / Laser (WLAN a/b/g/n), US
HTG00035-KR	Nordic ID Medea Cross Dipole / Korea variant / UHF RFID / 2D Imager (WLAN a/b/g/n), US
ALTERNATIVE / REPLACEMENT PRODUCTS	
-	No replacement products

RELATED ACCESSORIES AND SERVICES END OF LIFE

AFFECTED PRODUCTS	
812	Nordic ID Merlin Power cable for power supply, EU
815	Nordic ID Merlin Power cable for power supply, UK
ACN00066	Nordic ID Morphic Desktop Charger (USB, Ethernet)
ACN00070	Nordic ID Morphic Desktop charger kit (USB, Ethernet), EU/UK/US/CN Including: Desktop Charger, Universal (AC) wall power supply
ACN00081	Nordic ID Morphic Protective case (incl. strap and case with water protection - no touch screen!) / (NOTE: Minimum order quantity 20 pcs)
ACN00082	Nordic ID Morphic Slimframe case (NOTE: Minimum order quantity 20 pcs)
ACN00083	Nordic ID Morphic Holster with belt clip (NOTE: Minimum order quantity 20 pcs)
ACN00084	Nordic ID Merlin Protective case with water protection Includes strap and case for UHF and standard units with water protection foil (no touch screen) / (NOTE Minimum order quantity for holsters is 20 pcs)
ACN00085	Nordic ID Merlin Protective case (Includes strap and case for UHF and standard units) / (NOTE Minimum order quantity for holsters is 20 pcs)
ACN00086	Nordic ID Merlin Holster (Includes straps and holster for UHF and standard units) / (NOTE Minimum order quantity for holsters is 20 pcs)
ACN00095	Nordic ID Merlin Desktop Charger with spare Battery charging slot (USB, Ethernet), EU / UK / Includes: Charger cradle, Power supply and power cable
ACN00100	Nordic ID Merlin Desktop Charger (USB), EU / Includes: Charger cradle, Power Supply and power cable
ACN00101	Nordic ID Merlin Desktop Charger (USB), UK / Includes: Charger cradle, Power Supply and power cable
ACN00103	Nordic ID Merlin Pistol Grip Including Battery, Black
ACN00104	Nordic ID Morphic Double capacity battery KIT (Battery 2260 mAh, battery cover, battery holder clamp) (NOTE: For upgrading devices equipped with standard capacity battery)
ACN00107	Nordic ID Merlin Desktop Charger with spare Battery charging slot (USB, Ethernet), Includes: US / Charger cradle, Power supply and power cable
ACN00112	Nordic ID Merlin Desktop Charger (USB), US / Includes: Charger cradle, Power Supply and power cable
ACN00147	Nordic ID Merlin Power supply for desktop charger: 100-240 VAC, 50-60 Hz / 24 VDC
ACN00165	Nordic ID Merlin 4-way multi desktop charger kit, EU
ACN00166	Nordic ID Merlin 4-way multi desktop charger kit, UK
ACN00167	Nordic ID Merlin 4-way multi desktop charger kit, US
BAR00006	Nordic ID Morphic Double capacity battery >2260 mAh (NOTE: For devices equipped with double capacity battery)
BAR00016	Nordic ID Merlin main battery, Lithium-Ion 2600 mAh @ 7.4V
MEA00004	Nordic ID Morphic / Merlin Stylus Pen strap, price /1pc (NOTE: Minimum order quantity 20 pcs)
MEA00004	Nordic ID Morphic / Merlin Stylus Pen strap (NOTE: Minimum order quantity 20 pcs)
MEA00005	Nordic ID Morphic Hand strap for Morphic WLAN
MEA00007	Nordic ID Morphic Hand strap for Morphic GPRS/Edge
MEA00008	Nordic ID Morphic Wrist strap with plectrum stylus
MEP00009	Nordic ID Morphic / Merlin Stylus, price /1pc (NOTE: Minimum order quantity 20 pcs)
MEP00009	Nordic ID Morphic / Merlin Stylus (NOTE: Minimum order quantity 20 pcs)
ALTERNATIVE / REPLACEMENT PRODUCTS	
-	No replacement products

AFFECTED SERVICES

SWT00011	IBM J9EE Virtual Machine and an SD card for Nordic ID Merlin / (Note: All SW applications' prices are per license / per device. Serial number of the unit needed.)
SWU00025	Nordic ID Green Sector RFID Container Authentication Application (incl. Java) / (Note: All SW applications' prices are per license / per device. Serial number of the unit needed.)
SWT00009	Nordic ID RF-series Emulator for Nordic ID Morphic & Merlin CE 6.0 1 usr / (Note: All SW applications' prices are per license / per device. Serial number of the unit needed.)
SWT00012	ZetaKey HTML5 browser for Nordic ID Medea
WRS00102	Nordic ID EasyService for Morphic
WRS00103	Nordic ID EasyService for Merlin
WRS00106	Nordic ID EasyService for Medea
WPW00001	Customer specific pak file installation in Nordic ID production / device

Sincerely yours,
Lluís Bueno
Product Marketing & Customer Success Manager